

# Shipping Policy

Last updated: 2025

NRG Peptide Kingdom is committed to providing a seamless and reliable delivery experience for all customers within Australia.

## Order Processing

- Orders are typically processed within **1-2 business days** following successful payment confirmation.
- For orders paid via direct bank transfer, processing will commence once funds have cleared in full.
- Orders placed on weekends or public holidays will be processed on the next business day.

## Shipping Options & Fees

We currently offer the following delivery services within Australia:

- **Standard Shipping:** A\$9.95
- **Express Shipping:** A\$14.95
- **Free Express Shipping:** Automatically applied to all orders over **A\$180 AUD**

Shipping fees are calculated and displayed at checkout prior to payment.

## Delivery Method

All eligible orders are shipped via Australia Post, using tracked services to ensure secure and reliable delivery.

Estimated delivery timeframes provided by Australia Post are indicative only and may vary depending on location, seasonal demand, or unforeseen delays.

## Tracking

- Once your order has been dispatched, you will receive a confirmation email containing tracking details.
- Please allow up to 24 hours for tracking information to become active within the Australia Post system.

## Delivery Responsibility

NRG Peptide Kingdom is responsible for your order until it has been successfully dispatched to Australia Post.

Once in transit, delivery is managed by Australia Post. While we will assist where possible, delays caused by the carrier remain outside our direct control.

If your order is lost or damaged in transit, please contact us promptly at **info@nrgresearchkingdom.com** so we may investigate and assist accordingly.